## Return Shipment Instructions FOR ECOSAFE OZONE SYSTEM

Upon arrival, inspect the package to ensure there are no major external damages have been sustained that would prohibit future use of the box. In the unlikely event that the box is damaged and its future use is in question, please update dispatcher to have a new box issued.

In preparation for the return shipment, please follow the system shutdown procedures and remove the system from the wall installation:

- Step 1: Disconnect the system's power cord from the wall outlet.
- Step 2: Put the water supply into bypass mode using the manifold. See picture.
  - If no manifold is present, please update dispatcher with "no manifold bypass present." The system will not be able to be removed at this time, and plans for addressing this unit will need to be changed.
- **Step 3:** Disconnect plumbing connections from the system to allow for system removal.
- **Step 4:** Remove mounting screws from mounting straps/feet and remove system from wall. Drain any remaining water from the system.

## **Packaging instructions:**

- Step 5: Remove all external plumbing connections from the ozone generator.
- Step 6: Rotate inward all mounting straps or mounting feet.
- Step 7: Secure all cables and wires along with any loose parts within the unit.Warning: To reduce risk to cables, secure them to the sides of the unit, not above or underneath the unit.
- **Step 8:** Locate the top of the box. This can be identified by the shipping label initially used to get the shipment to your location.
- **Step 9:** Carefully open the box with a razor knife by cutting through the taped sections, and remove the included return shipping label and set aside for now.
- **Step 10:** Carefully lift the top foam insert straight out. The two foam inserts are foamed together as a pair and should only align in one direction. If you lose alignment, rotate top foam insert 180° to find the proper alignment again.
- Step 11: Place the ozone generator into box so that it sits at its lowest position. The unit should seat comfortably and centered into the bottom foam insert.
- Step 12: Place top foam insert onto the unit and push down evenly, ensuring the top foam insert sits flush with the top edges of the box. This should allow the flaps of the box to close without effort. If there is still movement within the unit, add more packing media as needed to secure the system.
- Step 13: Place provided Return Shipment label over the existing shipment label so that it covers it completely. Covering the old label eliminates confusion for the freight company
- Step 14: Take the box to a UPS drop off location for shipment. To find one: https://www.ups.com/dropoff





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Water Bypass Mode (Step 2)



